

# Winter 2017 Computer Room Survey

Computer Lab Management continually strives to improve our computer rooms. Your feedback helps us understand, evaluate, and improve the services we offer UC Davis students. We appreciate your time and input.

1. Name (optional):

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2. Email Address (optional):

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3. 1. Class Standing:

*Mark only one oval.*

- First year
- Second year
- Third year
- Fourth year
- Fifth or more year
- Masters candidate
- PhD candidate
- Professional School

4. 2. Why do you use the computer rooms?

Please check all that apply.

*Check all that apply.*

- I don't own a computer
- I don't own a printer
- I go to websites for personal reasons
- I go to websites for academic reasons
- I check/reply to personal email
- I check/reply to class-related email
- I print class assignments (e.g. essays, homework, labs)
- I print class materials (e.g. research, syllabi, assignments)
- I use wireless printing to print from my laptop to computer room printers
- I need access to specialized software which I do not own
- I need access to specialized hardware which I do not own (e.g. scanners, video editors, etc.)
- The campus computers have faster access to the network (web, email, etc.)
- The campus computers are more convenient than mine
- The campus computers work better than mine
- The campus computers have bigger monitors than my laptop
- The campus printers are better than mine
- I have a class that meets in a computer classroom
- I need to access my student information (e.g. RSVP, grades, financial aid info, classes enrolled)
- Other: \_\_\_\_\_

5. 3a. What types of computers do you own?

Please check all that apply.

*Check all that apply.*

- I own a desktop
- I own a laptop, including convertible laptop/tablets

6. 3b. Which of these other electronic devices do you own?

Please check all that apply.

*Check all that apply.*

- I own a tablet (iPad, Android tablet, Kindle Fire, Nook HD)
- I own a smartphone (iPhone, Android, Windows Phone, or other phone that can check email and surf the web)
- I own a black and white dedicated eReader (Kindle, Nook)

4. If you own a computer please answer the following question.

If you own more than one computer, please respond for the computer you use most often.

7. Computer type:

*Mark only one oval.*

Desktop

Laptop

8. Operating system:

*Mark only one oval.*

Windows 10

Windows 8/8.1

Windows 7

Windows Vista

Windows - older version

Windows - not sure what version

MacOS 10.12

Mac OS X 10.11

Mac OS X 10.10

Mac OS X 10.9

Mac OS X - older version

Mac OS X - not sure what version

Linux or Unix

Other

9. Office Suite:

If you have multiple office suites please choose the one you use most often.

*Mark only one oval.*

- Microsoft Office 365 (online version)
- Microsoft Office 2016 (Mac/PC)
- Microsoft Office 2013 (PC)
- Microsoft Office 2011 (Mac)
- Microsoft Office 2010 (PC)
- Microsoft Office 2008 (Mac)
- Microsoft Office 2007 (PC)
- Older PC version of Microsoft Office
- Older Mac version of Microsoft Office
- Microsoft Works (PC)
- iWork (Pages, Numbers & Keynote)
- OpenOffice, LibreOffice, FreeOffice
- Google Docs
- Not sure
- Other

10. Printer:

*Mark only one oval.*

- None
- Ink Jet
- Laser
- Other

11. Please check all the peripherals you own:

*Check all that apply.*

- USB flash drive
- Portable hard drive
- Scanner

12. 5. How do you normally transfer your work from one computer to another:

*Mark only one oval.*

- USB flash drive
- Portable hard drive
- Email file to yourself
- Google Drive
- Box.com
- Microsoft OneDrive
- Dropbox
- iCloud
- Other Internet or cloud based file storage
- Air Drop (to/from IET computer)
- Other: \_\_\_\_\_

13. 6. How many sheets do you need to print each quarter for academic purposes (class material, assignments, study aids)?

*Mark only one oval.*

- Less than 25 sheets
- 26 to 50 sheets
- 51 to 75 sheets
- 76 to 100 sheets
- 101 to 150 sheets
- 150 to 200 sheets
- Over 200 sheets

14. 7. Do you have other suggestions or comments to help improve the campus computer rooms or services?

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